

PROGRAM:

# ARCh (Accessing Resources for Children)

260 CLIENTS SUPPORTED IN FY16



## PROGRAM DESCRIPTION

ARCh (Accessing Resources for Children) is a collaboration between Developmental Services and Children’s Mental Health to provide integrated support services to children up to the age of 22.

## PERFORMANCE MEASURES

### HOW MUCH

- **215 children** and their families received care coordination support (increase from 201 in FY15)
- **77 children** received support from living skills staff
- **141 children** received Family Managed Respite – Fewer recipients, but higher utilization (46% in FY 15 to 70% in FY16)

### HOW WELL

- **90%** said **they helped create their plan of care.**
- **91%** said **I received the help I needed**
- **94%** said **services were right for me**
- **26 people** who were waitlisted, were **able to access ARCh services in FY16**
- **27 people** who were waitlisted were **able to access Family Managed Respite**

### BETTER OFF

- **88%** said their quality of **life improved** as a result of services.
- **80%** of ARCh clients and families **received support with transitions to adulthood.**



**100%**  
said staff treated them with respect.

### INNOVATIONS/CHANGES

- Increased staffing to 10 care coordinators and 6 living skills specialists
- Program staff attends multidisciplinary trainings to meet diverse needs of clients and families.
- ARCh utilized a master’s level intern to provided additional support to families.



**In FY15, additional funding allowed the program to reach more families. In FY16, the program reached capacity and families served in prior years continued to be supported through the ARCH program for ongoing treatment and support needs to maintain stabilization in their homes.**

**RESULTS SCORECARD LINK:** <http://bit.ly/HC-ARCh>

**PARTNERS:** Integrating Family Services, Chittenden County schools, pediatricians, Vermont Family Network, KidSafe Collaborative

## SERVICES PROVIDED

- Care coordination
- Family support services
- Specialized behavior consultation
- Living skills program
- Family managed respite

## VERMONT AGENCY OF HUMAN SERVICES POPULATION OUTCOMES ADDRESSED

- Youth successfully transition to adulthood.
- Vermont’s families are safe, nurturing, stable and supported.